A Systematic Approach to Identify Best Practices among Safety Net Organizations in Region VI

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Three Takeaways

HRSA grantees are doing great work to increase access to health care for medically underserved populations.

HRSA grantees work to increase health equity and decrease health disparities, and should be recognized at every opportunity.

HRSA grantees are a major part of the solution to improving health outcomes for better population health.

Office of Regional Operations Core Functions & Essential Topics FY 2015

Core Functions

-Stakeholder Partnerships & Assistance-
-External Affairs-
-Surveillance-
-Regional Management-

Essential Topics

-Behavioral Health-
-ACA Outreach and Enrollment-
-Tribal Affairs-
-Rural Health-

Region-Specific Topics

-HIV/AIDS-
-Primary Care/Public-
-Health Integration

SMART

Scholarly
it is a theory based concept

Macro View
the impact is viewed with a wide lens

Aligned
the practice is in sync with the organization's mission and objectives

Realistic
the results can be achieved

Tested
internal evaluation is conducted consistently.

Best Practices.

Emerging

-Evaluation Plan-
-Evaluate Data-
-Quality Improvement-
-Guidelines and Models-
-Theoretical foundations-

Promising

-Incorporates all of the elements of an Emerging Practice-
-Quantitative and Qualitative Data-
-Positive outcomes-
-Replication for generalization-

Leading

-A practice that is more efficient and effective-
-Time limited-
-Continuously developing-

Best

-Peer reviewed-
-Replicable-
-Positive results-

The SMART practice employs a scholarly practice, with behaviors and a business mindset to increase success and impact.

Lombardozzi, C. (2013). The SMART Practice of Scholarly Practice. *Advances in Developing Human Resources, 15*(3), 243-251.

SMART Delivery Systems to Improve Health Outcomes

ARcare — Batesville, AR
- Healthy Weight Initiative – Partnership with School Districts to Decrease Obesity in Children and Adults.
- EHR Implementation – Demonstrates their mastery of establishing a system to Promote Communication in the Health Care environment.

Presbyterian Medical Services — Albuquerque, NM
- Is the Primary Health Care Organization which Dominates Service Delivery throughout the state, which is mostly rural and frontier.

Little Dixie Community Action Agency — Hugo, OK
- Is a Rural Health Program which Demonstrates Practices to remain Sustainable by Engaging the Whole Community.
- SMART Delivery Systems to Improve Health Outcomes

Southwest Care Center — Santa Fe, NM
- Instrumental in Developing Systems to retain HIV clients in care (especially for Native Americans and Hispanics).

Special Health Resources of Texas — Longview, TX
- The Clinic Developed an Approach to Promote HIV Care in a rural area which is helping to Decrease the Stigma of the condition and Reduces Transportation Time and Cost by not having the client travel to a major city for care.

Albuquerque Healthcare for the Homeless — Albuquerque, NM
- The program is well-known for its Homeless Program in the Region with respect to its' ability to Engage Homeless Individuals and Families in their Healthcare Regime. They provide an Excellent Case Management System run by Social Workers that are Compassionate and Effective.

SMART Chronic Care Practices to Decrease Health Disparities

David Raines Community Health Center— Shreveport, LA
- Improving Blood Pressure Outcomes for Patients with Hypertension by using a Multidisciplinary approach to health care and Promoting Exercise.

Morton Comprehensive Center — Tulsa, OK
- Provides an Excellent Diabetes Management Program, Highlighting Identified Components to help patients maintain appropriate HBA1c levels.

SMART Infrastructure Designs to Promote Effective Service Delivery

Texas Association of Community Health Centers — Austin, TX
- Uses a Business Model to represent Community Health Centers. They have State and Nation wide resources, tools, and technical assistance available to help Texas Community Health Centers remain successful in providing care to the Underserved.

Heart of Texas — Waco, TX
- The Grantee Replicates many of the Systems and Processes used by Little Dixie to Facilitate the Sustainability of its Community Health Center.

Louisiana Primary Care Association — Baton Rouge, LA
- Effective in Developing Relationships to Leverage Resources Among Safety Net Providers and Reducing Health Disparities throughout the State

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